

Tour Bus Policy

Rationale

As one of the city's top tourist attractions, Granville Island sees high numbers of tourists, especially in the summer. With tourism to Vancouver setting new records each year, the number of tour buses driving onto the Island has also grown. The increasing number of buses on the Island must be managed responsibly in order to limit the negative impact on Island operations and the overall experience for visitors. These impacts include increased traffic congestion as buses maneuver and park within the Island's constricted road network, as well as the cumulative impact of large numbers of buses on the Granville Island "people place" ambience.

To better manage tour bus traffic, Granville Island created a new Tour Bus Policy in 2018.

Definitions

For the purpose of this policy, "tour bus" refers to any passenger vehicle that:

1. is being used for the purpose of bringing tour groups to Granville Island,
2. and does not fit into a standard parking stall (approximately 16ft long).

Enforcement

Enforcement of the tour bus policy will be conducted by Granville Island Parking Ambassadors. Parking ambassadors will determine whether a tour bus has a valid permit by checking the license plate of the tour bus. Any person driving a tour bus onto Granville Island without a permit will be asked to leave the Island immediately. Youth groups with passengers 17-years-old and younger do not need to purchase a day permit.

Contacts

For any questions regarding this policy, please contact:

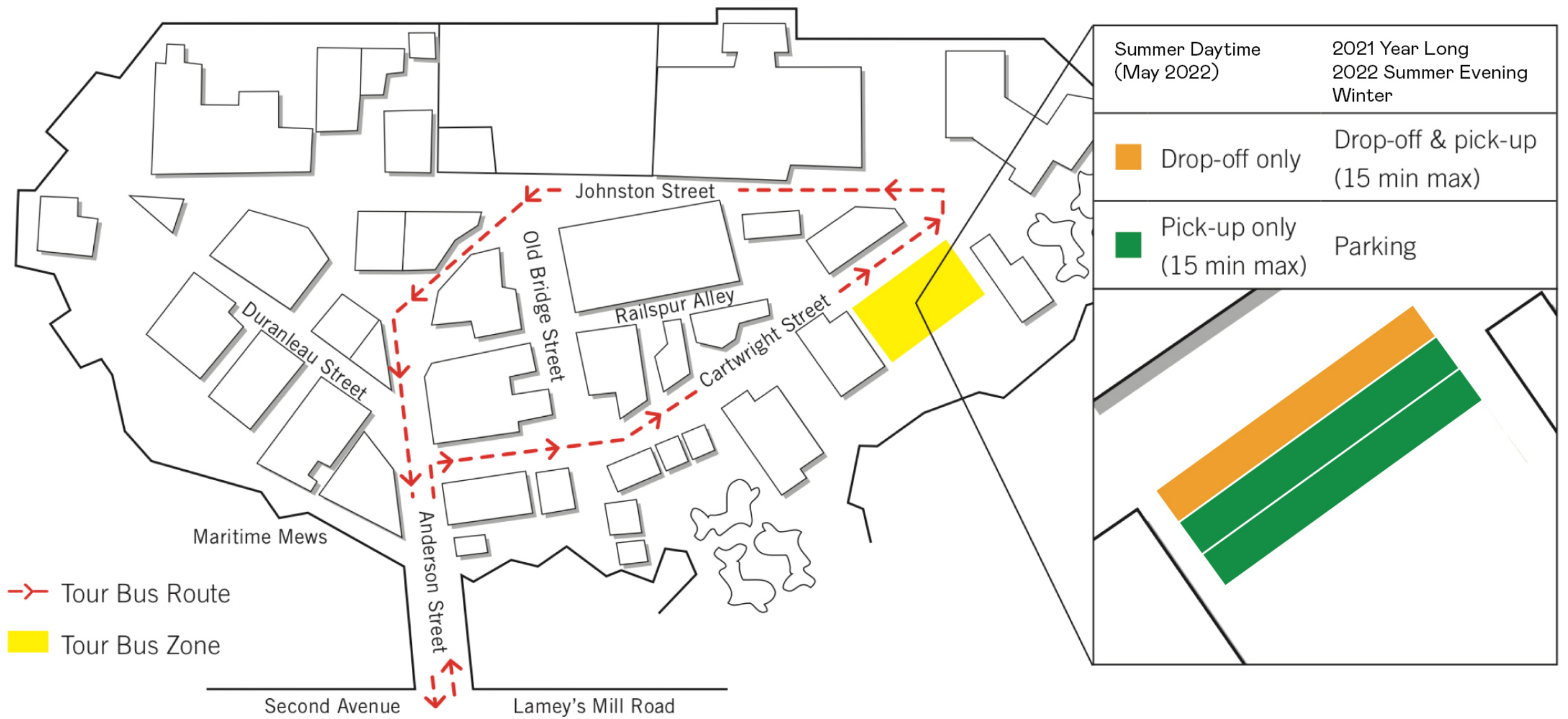
BETHANY DOBSON, Planning & Development
bdobson@cmhc.ca, 604-666-8793

For any questions regarding usage/enforcement of the designated areas, please contact:

KYLE ROBERTSON, Operations
kroberts@cmhc.ca, 604-666-8797

COVID-19 Safety

All tour bus operators entering Granville Island must follow Transport Canada's COVID-19 safety regulations. Operators are also required to have a COVID-19 safety plan available on the company's website and/or tour bus."



2021 Year-Round Policy

- In 2021, this policy is in effect all times. Beginning May 2022, the Summer Evening/Winter Policy is in effect
 - May 1 – September 30 after 6 PM
 - October 1 – April 30 all times
- Tour buses entering onto Granville Island are not required to buy a day permit.
- Conditions:
 - All tour bus operators must drop off and pickup passengers in the pick-up/drop-off area only.
 - Tour buses are not permitted drop-off or pick-up “anywhere” the bus operator deems appropriate.
 - Tour bus operators are responsible to communicate to their passengers the location and time for pick-up.
 - Tour buses are permitted to park on the Island only at the parking location as indicated on the map on this page. If this parking area is full, buses must leave the Island.
- Tour bus parking costs:
 - \$10/hour
- Permit administration: Tour bus parking can be purchased online using the Honk Mobile app with Zone ID **2545B** or from a kiosk adjacent the bus parking area. Payment is registered to a vehicle’s license plate.

Summer Day Policy to return May 1, 2022

- The Summer Day Policy is in effect May 1 –September 30 daily before 6 PM.
- Any tour bus entering onto Granville Island must have a valid Granville Island tour bus day permit.
- Conditions of tour bus permit:
 - All tour bus operators must drop off passengers in the designated drop-off area only.
 - All tour bus operators must pick up passengers in the designated 15 minute pick-up area only.
 - Tour buses are not permitted drop-off or pick-up “anywhere” the bus operator deems appropriate.
 - Tour bus operators are responsible to communicate to their passengers the location and time for pick-up.
 - Tour bus operators are to stay with their bus. If the driver must leave the bus, they should place their cell phone contact info in the bus’s window.
 - Tour buses are not permitted to park on the Island
- Tour bus day permit costs:
 - 25 seats and over: \$20/day
 - 24 seats and under: \$10/day
- Permit administration: Tour bus permits can be purchased online using the Honk Mobile app with Zone ID **2545B** or online at: <http://honkmobile.com/hourly/zones/2545b>.

Each permit will be registered to a vehicle’s license plate.